

Get your paperwork right, get paid quicker.

29% of restorers in Cleanfax's 2023 survey waited 6–8 weeks for payment. The right documentation can change that.



Proof equals payment. Are you checking all the boxes to avoid being part of that statistic?

Start with the right tools:

Opt for a solution that integrates all your documentation needs, simplifying your workflow and reducing the need for multiple apps.

Make sure it's designed for restoration work, focusing on ease of use, reliability, and offline capabilities.

Make your visuals count:

Use videos and photos to show the full job and address common adjuster concerns.

Embedding videos in reports can clarify the scope and reveal hidden damages, making your case stronger.

Keep your photos smart and sorted:

Choose a system that organizes photos by location, automatically, removing the hassle of manual sorting.

This not only saves time but also makes it easier to present a coherent story to adjusters.

Reports that tell the whole story:

Your documentation should be clear and complete, narrating the entire loss and work needed in an understandable format.

A platform that helps create straightforward, comprehensive reports can be a game-changer.

Dot your i's and cross your t's:

Always have contracts and work authorizations in place to legally protect your business.

Implement a system that helps manage and standardize all legal documents, ensuring nothing gets missed.

Proof is in the paperwork:

Back up your work with detailed documentation, including time logs and costs, to reduce back-and-forth with adjusters.

Clearly outline the scope of work and associated costs, providing transparency and building trust with clients.

Build strong relationships:

Improve claim processes by connecting with adjusters. This will lead to better understanding and rapport.

Having personal interactions can speed up solutions and lead to better results.

Set your team up for success:

Create and follow consistent documentation processes, guaranteeing that every team member is on the same page.

Regular training sessions can make sure everyone understands their documentation duties and stays updated with best practices.

Keep it simple with tech:

Avoid juggling multiple apps; opt for one comprehensive solution that handles all your needs, reducing complexity and saving time.

This approach streamlines operations, allowing your team to focus more on the job at hand.

Be legally prepared at all times:

Keep all your legal documents, like insurance and licenses, ready and updated to avoid any compliance issues.

Regular review of these documents guarantee you're always prepared for any legal requirements or inspections.

You've got the know-how and tools at your fingertips. Remember, effective documentation is your ticket to faster payments and smoother operations. It's not just about ticking boxes; it's about safeguarding your profits and building trust in every job you do.